Festival Glass
Printed glassware for all occasions

www.festivalglass.co.uk

Decorated Glassware Handling Tips

Failure to review your glassware care and handling may result in excess breakage of the product or personal injury. It is important to note the following tips for handling glassware.

Avoid extreme temperature changes of glassware items. Transitioning from one temperature extreme to the next may cause stress to the glassware and risk breakage from thermal shock. It is important to handle your glassware items properly to prevent mechanical shock, which is a minute abrasion in the glass that causes weakness and makes it more susceptible to breakage from impact or thermal shock.

We strongly recommend washing decorated glassware either by hand or in a commercial glasswasher only, not household dishwashers, this is to preserve the decoration & to give the product maximum longevity.

Do's

- Wash glassware before first use
- Use glassware baskets for glassware collection
- Use a commercial glasswasher
- Allow glassware to cool down gradually by themselves once removed from a glasswasher
- Put clean glasses upside down with the opening at the bottom on a drying rack to drip dry
- Use a special glass cleaning agent when using a glasswasher (not containing caustic alkalis) while following the manufacturer's instructions
- Immediately remove glassware from a glasswasher after the cycle has finished - ideal washing temperature is 60 degrees, with a maximum cycle of 2 1/2 minutes
- Have your glasswasher checked routinely and keep the machine clean in order to optimise the washing process

Dont's

- Collect glassware in clusters
- Stack glassware that has not been designed to do so - not only does this add pressure to the rim of the glassware, this can also have a negative impact on your glassware decoration over time
- Never place cutlery in glassware
- Never use metal scrubbers or other abrasive cleaning items in order to preserve the decoration on the products
- Never leave liquid in the bottom of a glass for a prolonged period of time, this can stain & also damage nucleation if the product has been nucleated
- Never make contact between the glass and beer tap when pouring
- Never immediately use a hot glass (straight out of the glasswasher) always allow to cool before use
- Never fill a glass with a hot beverage unless it specifies that it may be used for that purpose
- Wash food items with drinkware

We are aware of some cleaning agents having a negative affect on printed decoration.
Please consult your chemical provider prior to usage for more information

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